

ENSTAR Billing Statements

Statement Legend:

- 1 **Customer account information**, including name, billing address, physical location.
- 2 **Amount due**
- 3 **Amount paid** - please fill this out when returning your payment to facilitate more accurate and timely payment processing.
- 4 **Due date** - this is the date by which the payment is to be received by ENSTAR.
- 5 **Bill date** - this is the date that ENSTAR billed the customer for gas services.
- 6 **Account number** - the initial digits are unique to each customer, the following numbers are unique to each location.
- 7 **Meter number** - the unique number for each meter.
- 8 **Read date** - the date that ENSTAR read the meter to obtain consumption data.
- 9 **Days** - number of days since this meter was last read.
- 10 **Current read** - the current reading for this meter.
- 11 **Prior read** - the reading on the meter for the prior billing period.

12 **Difference** - this is the current read (10) less the prior read (11).

13 **Multiplier** - the number by which the difference between your meter readings is multiplied to determine the actual amount of gas you used.

14 **Total CCF** - this figure is calculated by multiplying the difference (12) by the multiplier (13).

15 **Payment history from previous bill**

16 **Rate information** - this shows the customer class, customer charge, base rate, gas cost adjustment (GCA), gas supply agreement approval charge (GSA), regulatory cost charge (RCC).

17 **Multiplying the base rate**, (GCA) and (GSA) (16) by the total (CCF) (14) provide the subtotals shown in 17. The RCC is multiplied by the total of those charges plus the customer charge. The total is the sum of all these figures.

18 **Budget billing information** - contains current data regarding budget billing customer accounts.

19 **Total amount due** for gas charges on this statement.

20 **Message area** - contains messages from ENSTAR to the customers.

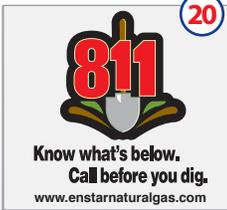


ENSTAR Natural Gas Company
P.O. Box 190288
Anchorage, Alaska 99519-0288
www.enstarnaturalgas.com

UTILITY BILL STATEMENT
Customer: **JOE SAMPLE**
Account Number: 99999-99999
Cycle: 15-01

Bill Date	Due Date	Billing Cycle	Previous Balance	Payments	Current Activity	Total Amount Due
8/23/2007	9/12/2007	8/1/05-10/1/05	127.95	-128.00	47.48	127.95

7 Meter #115921 1234 ANYWHERE ST. Rate Class: Residential



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Previous Activity			
15	Previous Balance		127.95
	Payment, Thank you		-128.00
	Adjustments		0.00
	Balance Forward		-.05
Current Activity			
	ENSTAR Customer Charge		9.00
16	ENSTAR Service Charge (Base)	47.00 ccf @ .110540	5.20
	Regulatory Charge (RCC)		.24
	ENSTAR Charges		14.44
17	Supplier Gas Cost Charge (GCA)	47.00 ccf @ .702789	33.03
	Gas Supply Agreement (GSA)	47.00 ccf @ .00160	0.01
	Supplier Charges		33.04
Other Charges			
	Other Charges		0.00
	Total Current Activity		47.48
	2007-2006 Budget Billing Amount		128.00
19	TOTAL AMOUNT DUE		127.95

18 STATUS OF YOUR BUDGET BILLING PLAN

Budget Plan Deferred Balance	-218.72
Total Amount Due	127.95
Current Account Balance	-90.77

IF YOU HAVE ANY QUESTIONS CONCERNING THIS BILL, PLEASE CONTACT ONE OF THE OFFICES LISTED ON THE REVERSE OF THIS BILL.

8	9	10	11	12	13	14
CURRENT READ DATE	NO. OF DAYS	CURRENT READ	PREVIOUS READ	DIFFERENCE	MULTIPLIER	TOTAL CCF
8/21/2007	33	3535	3488	47	1.0	47.00

PLEASE DETACH HERE AND RETURN THIS PORTION WITH YOUR PAYMENT

6 ACCOUNT NUMBER: 99999-99999	5 BILLING DATE: 8/23/07
4 DUE DATE: 9/12/2007	2 TOTAL AMOUNT DUE: 127.95
3 AMOUNT ENCLOSED	

1 JOE SAMPLE
1234 CASCADE DR
ANCHORAGE, AK 99512

ENSTAR Payment Processing
P.O. Box 12345

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