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Budget Billing Plan Enrollment Form

Budget Billing Plan: An average monthly billing plan may be available if the location you wish to enroll has a minimum of 12 consecutive prior months of usage.

Enrollment period: April 1 through June 30. The Budget Bill Plan year begins with the July billing.

Eligibility: All residential and small commercial account locations that do not reflect a past due balance.

Amount of Budget Bill: A Customer's initial Budget Bill amount will be determined by first computing an annual estimate using usage data for the Customer's account location for a previous 12 to 36 month period, applying the Company's current rates to the annual usage estimate and dividing the result into 11 equal monthly payments. The monthly payment amount will be rounded to the next whole dollar. The Customer's billing for the 12th month of the Budget Billing Plan year (June) will reflect the actual usage for that month adjusted for any overcollection or undercollection for the previous 11 months of the Budget Billing Plan year. The total of the actual usage the 12th month plus any undercollection for the previous 11 months will be due and payable on the date rendered. If a credit balance remains after all amounts due the Company are applied, the Customer will be given the option to have it credited against future bills or refunded (within twenty-five days). If the total of the actual usage for the 12th month plus any undercollection for the previous 11 months exceeds the Customer's current Budget Bill Amount by 75%, the Customer will have the option of entering into a deferred payment arrangement for up to three months for the amount above the current Budget Bill Amount. Level payments under the Budget Billing Plan shall not be construed as a guarantee or assurance that the annual cost of Gas Sales Service will not exceed the estimate upon which they are based.

Adjustments during the year: Actual consumption and pricing will be compared periodically to projected consumption during the Budget Billing Plan year. A Budget Bill amount may be adjusted to minimize the chance of a large difference at the end of the Budget Billing Plan year.

Budget Bill Amount for Successive Budget Billing Plan Years: A Customer's Budget Bill amount will be recalculated for each succeeding year that the Customer remains on the Budget Billing Plan.

Discontinuance of budget billing: The customer may discontinue Budget Billing at any time by submitting a written notice. Any existing credit balance will be refunded to the customer's account. Any existing unpaid balance will be charged to the Customer immediately and due in full with the next bill. ENSTAR may terminate the Budget Billing Program should the account become past due. The Customer may not be allowed to re-enroll in the Budget Billing Program until the next open enrollment period.

Final billing: When service is terminated, the entire outstanding amount for actual usage is due and payable on the final bill. Any credit balance owed the Customer shall be first credited against the final bill and any remainder will be refunded to the customer within twenty-five (25) days.

Consumption information: Each billing will indicate the current consumption at the current effective rates, in addition to the Budget Bill amount and the accumulated variation in the actual charges for consumption versus the Budget Bill amount (Deferred Balance).

Sign Me Up: My signature below attests that I am the account holder or the duly authorized agent for the account holder. I hereby request to pay for gas service pursuant to the Budget Billing Plan. I understand that this election to participate in the Budget Billing Plan remains in effect, including in successive Budget Billing Plan years, unless I give the Company written notification that I wish to discontinue participating in the Budget Billing Plan, or I am terminated from the Budget Billing Plan by the Company.

Printed Name

Signature

Your ENSTAR Account Number

Day Phone

Date

You may scan and email this form to cs@enstarnaturalgas.com or fax it to your local ENSTAR office.