



ENSTAR employees do a variety of jobs year-round to provide safe and reliable gas service. From spring until fall, many of these jobs bring us out into the community so odds are you'll see us in your neighborhood. Here are the most common reasons why an ENSTAR employee could be in your yard:

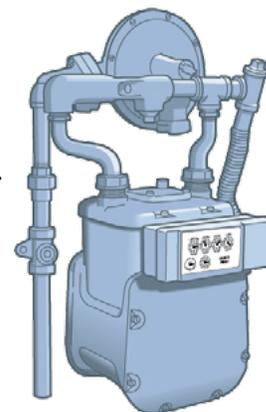


Locating Underground Gas Lines

With warmer weather comes an increase in home improvement projects – many of which take place outside. When you dig in your yard, call 811 for free locates and ENSTAR will come out to mark any underground gas lines in the area. Remember to call 811 at least two working days before you plan to dig.

Meter Inspections

ENSTAR regularly inspects and exchanges meters to provide accurate gas consumption readings for your monthly bill. Our technicians also check the meter assembly for leaks and corrosion, so it's vital we have access to the area around the gas meter all year round. Usually, this work doesn't cause an interruption in gas service, however, if it does, our technician will coordinate the work with you.



Leak Detection

ENSTAR conducts annual leak surveys throughout our service area. During these surveys, our employees walk through neighborhoods following gas mains and service lines, using a tool that detects the presence of natural gas in the air if there is a leak. If a leak is found, ENSTAR crews are dispatched immediately to locate the source of the leak and make repairs.



How to Identify an ENSTAR Employee

Our employees can be easily identified by their uniforms, which include ENSTAR's logo. They also carry ID badges and generally drive an ENSTAR vehicle. If an ENSTAR employee is in your yard, feel free to ask for ID or call ENSTAR's Engineering Services at 907-334-7740 (1-877-907-9767 outside of Anchorage) to confirm his or her identity.



The Budget Billing program runs from July through June. Enrollment for the program runs from April 1 to June 30 of each year. Its purpose is to provide predictability in your monthly bill.

To establish the Budget Billing amount, ENSTAR estimates your gas charges based on the last three calendar years of consumption and divides this amount into 11 equal bills. Each month, from July to May, your ENSTAR bill will be the Budget Billing amount. Your bill will show the difference between your actual charges and payments up to that billing.

Avoid the impact of seasonal highs and lows on your monthly bill...

Sign Up
for
BUDGET BILLING

June is the "settle up" month for Budget Billing. On this bill, ENSTAR takes the actual charges for the plan year and subtracts your total payments. If you used less gas than estimated, the credit will be applied to your June bill. If you used more gas, you will be charged the difference.

Sign up today by going online to:
www.enstarnaturalgas.com