



# Protect Your Meter

## Keep it Clear of Ice and Snow

- ❑ Heavy build-up of snow and ice causes stress on the meter and can lead to gas leaks. Additionally, it prevents quick access to the meter's shut-off valve in an emergency.
- ❑ Identify the location of the gas meter before plowing snow to avoid damaging or burying the meter. A damaged or buried meter can cause serious physical injury or property damage.
- ❑ Use a broom, not a shovel, to clear snow from the gas meter and piping to avoid accidentally damaging the equipment.
- ❑ Avoid piling snow on the meter when you're clearing snow off the roof, sidewalk, and driveway.
- ❑ Snow and ice build-up can break the gas meter and prevent its venting system from working correctly.
- ❑ Keep all gas appliance vents clear of snow and ice to help prevent carbon monoxide build-up in the house. Each level of your home should have a working carbon monoxide detector.
- ❑ A licensed heating contractor should inspect your natural gas appliances annually to ensure proper ventilation and operation.
- ❑ If you ever suspect a natural gas leak, leave the area and call ENSTAR at **1-844-SMELL GAS**. A service tech will be immediately dispatched to investigate the odor.



# #WeAreENSTAR



"I've been with the company for 10 years. During that time, I have surveyed thousands of miles of our pipelines – whether on foot, by truck, helicopter, or snow machine. The safety of our employees and customers is ENSTAR's number one priority. I kind of see myself on the front lines of that mission since my job is to detect, repair, and prevent damage to our lines – no matter the weather condition or mode of transportation. It's hard work but at the end of the day, I know our service is reliable and that our pipelines and customers are safe. That's all that matters and why I love what I do."

- Darryl M., Corrosion Tech



## NATURAL GAS VS CARBON MONOXIDE (CO)

### Natural Gas

### Carbon Monoxide

#### ODOR

None. However, ENSTAR adds an odorant called mercaptan to make it smell like rotten eggs.

None. Carbon monoxide is odorless, colorless, and tasteless.

#### PHYSICAL SYMPTOMS

None

Dizziness, nausea, headaches, and fatigue

#### RISK OF EXPOSURE

None. However, leaking natural gas will displace oxygen in the air.

Even mild exposure can present serious health risks.

#### RISK OF IGNITION

Yes, if ignition source is mixed with 5% - 15% concentration of natural gas.

Yes, if ignition source is mixed with 12% - 75% concentration of carbon monoxide.

#### SUSPECT A GAS LEAK?

Evacuate

Evacuate

#### HOW TO REPORT A LEAK

Call 1-844-SMELL GAS (1-844-763-5542) or 911

Call 911