



ENSTAR Natural Gas Company

Rules and Regulations

Section 100 – Territory

§101 Applicability

These rules and regulations shall be applicable to all Customers within the area covered by Certificate of Public Convenience and Necessity No. 4 from the Regulatory Commission of Alaska. Maps of the service area of Certificate No. 4 are located on Sheets 11, 12, 13, 14, 15, and 16.

§102 Office Locations

A copy of this tariff is on file for inspection upon request by any member of the general public during regular business hours.

Regular business hours (Monday through Friday, excluding Company holidays):

Customer Lobbies 9 AM to 4 PM ACT

Phone Center and Other Services 8 AM to 5 PM ACT

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In an event of an emergency, Customers may call the number for any local office 24 hours a day, 7 days a week. Offices, all with 24 hour payment kiosks, are located at:

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Anchorage: 3000 Spenard Road, Anchorage, Alaska 907-277-5551

Mat-Su: 3351 Palmer/Wasilla Highway, Wasilla, Alaska 907-376-7979

Kenai Peninsula:

36255 Kenai Spur Highway, Soldotna, Alaska 907-262-9334

To call from the Homer area 907-435-0635

Toll Free: 1-877-907-9767

To report a potential gas leak at any time (day or night), please call any of the numbers above or (Toll Free) 1-844-SMELL GAS (1-844-763-5542).

To request a free line locate, please call 811 (Alaska Digline) two business days prior to digging.

A complete copy of this tariff can also be found on the Company's website at:

www.enstarnaturalgas.com