



GET IN TOUCH

Whether you prefer email,
the phone, or face to face,
we're here for you.



We have kiosks at each of our locations listed below where you can make payments 24/7 with cash, check, or credit/debit cards.



Customer Service Representatives are available for your call Monday through Friday, 8am - 5pm. Our Interactive Voice Response (IVR) phone system is available 24/7.



We have representatives currently available at the following locations to take payments and answer questions Monday through Friday, 9am - 4pm:

Anchorage Office:
3000 Spenard Rd
Anchorage, AK 99503

Kenai Peninsula Office:
36225 Kenai Spur Hwy
Soldotna, AK 99669

Wasilla/Palmer Office:
3351 Palmer/Wasilla Hwy
Wasilla, AK 99654



For billing-related questions, email customer service at: cs@enstarnaturalgas.com.
For general information, email info@enstarnaturalgas.com.



Follow us on Facebook and Twitter for important safety information and company updates.



You can pay your bill, update your account, find safety tips, and get additional contact information on our website: www.enstarnaturalgas.com.

SIGNS OF A NATURAL GAS LEAK

Natural gas is COLORLESS and ODORLESS, so ENSTAR adds an odorant called mercaptan that gives it a distinctive smell, similar to rotten eggs or sulfur.

Other Signs of a Natural Gas Leak:

- Dead or discolored vegetation in an otherwise green area
- Dirt or dust blowing from a hole in the ground
- Bubbling in a wet or flooded area
- A blowing or hissing sound
- Flames, if a leak has ignited



WHAT TO DO IF YOU SMELL GAS?

1. Leave the area immediately.

2. Call 1-844-SMELL GAS

Happy Holidays from all of us at ENSTAR!



2121 Spar Ave
Anchorage, AK 99501



33955 Community College Dr,
Soldotna, AK 99669



501 E Bogard Rd
Wasilla, AK, 99654



Donations to our community food banks are always needed, but especially appreciated during the holiday season with a special need for the following foods:

Canned Foods:

Fruit
Beans
Tuna
Chicken
Low-sodium Soups
(i.e. Chili or Stew)

Other Foods:

Peanut Butter
Low/no-sugar Cereals
Instant Oatmeal
Dry Goods