

Protect Your Meter:

Keep it Clear of Ice and Snow



- ❑ Heavy build-up of snow and ice causes stress on the meter and can lead to gas leaks. Additionally, it prevents quick access to the meter's shut-off valve in an emergency.
- ❑ Identify the location of the gas meter before plowing snow to avoid damaging or burying the meter. A damaged or buried meter can cause serious physical injury or property damage.
- ❑ Use a broom, not a shovel, to clear snow from the gas meter and piping to avoid accidentally damaging the equipment.
- ❑ Avoid piling snow on the meter when you're clearing snow off the roof, sidewalk, and driveway.
- ❑ Snow and ice build-up can break the gas meter and prevent its venting system from working correctly.
- ❑ Keep all gas appliance vents clear of snow and ice to help prevent carbon monoxide build-up in the house. Each level of your home should have a working carbon monoxide detector.
- ❑ A licensed heating contractor should inspect your natural gas appliances annually to ensure proper ventilation and operation.
- ❑ If you ever suspect a natural gas leak, leave the area and call ENSTAR at **1-844-SMELL GAS**. A service tech will be immediately dispatched to investigate the odor.

**SMELL GAS?
ACT FAST!**

1-844-SMELL GAS

1-844-763-5542

NATURAL GAS VS CARBON MONOXIDE (CO)

Natural Gas

Carbon Monoxide

ODOR	None. However, ENSTAR adds an odorant called mercaptan to make it smell like rotten eggs.	None. Carbon monoxide is odorless, colorless, and tasteless.
PHYSICAL SYMPTOMS	None	Dizziness, nausea, headaches, and fatigue
RISK OF EXPOSURE	None.	Even mild exposure can present serious health risks.
RISK OF IGNITION	Yes, if ignition source is mixed with 5% - 15% concentration of natural gas.	Yes, if ignition source is mixed with 12% - 75% concentration of carbon monoxide.
SUSPECT A GAS LEAK?	Evacuate	Evacuate
HOW TO REPORT A LEAK	Call 1-844-SMELL GAS (1-844-763-5542)	Call 911



Tenants come and tenants go, it's the nature of the property rental business.

Transitioning tenants can be a headache, but when it comes to natural gas service, it doesn't have to be!

With a Landlord Tenant Agreement (LTA) you can avoid service disruptions, time lost to reestablish service, and possible reconnection fees. Enjoy the peace of mind knowing that if your tenant moves out or has problems paying their bill, you don't have to worry about service interruptions or getting stuck with reconnect fees. We know a landlord's time is valuable - make the most of it by signing up for an LTA today.

set it up!

STEP 1:

Go to www.enstarnaturalgas.com to fill out the form and submit it online.

STEP 2:

Sit back and relax! It's that simple.