



APRIL
IS **SAFE**
DIGGING
MONTH

With spring comes the start of the outdoor project season. Planning to install a new fence or deck, plant a tree, or build an addition to your home?

DON'T FORGET TO CALL 811 TWO DAYS BEFORE YOU START YOUR PROJECT FOR FREE UTILITY LOCATES.

ENSTAR's pipelines are damaged hundreds of times every year by homeowners and contractors who fail to get locates. Each damage has the potential to cause serious injuries and can be costly to repair.

In order to reduce the risk to your family, friends, and neighbors, follow ENSTAR's Do's and Don'ts for safe digging.

SAFE DIGGING

DO CALL 811

DO RESPECT LOCATES

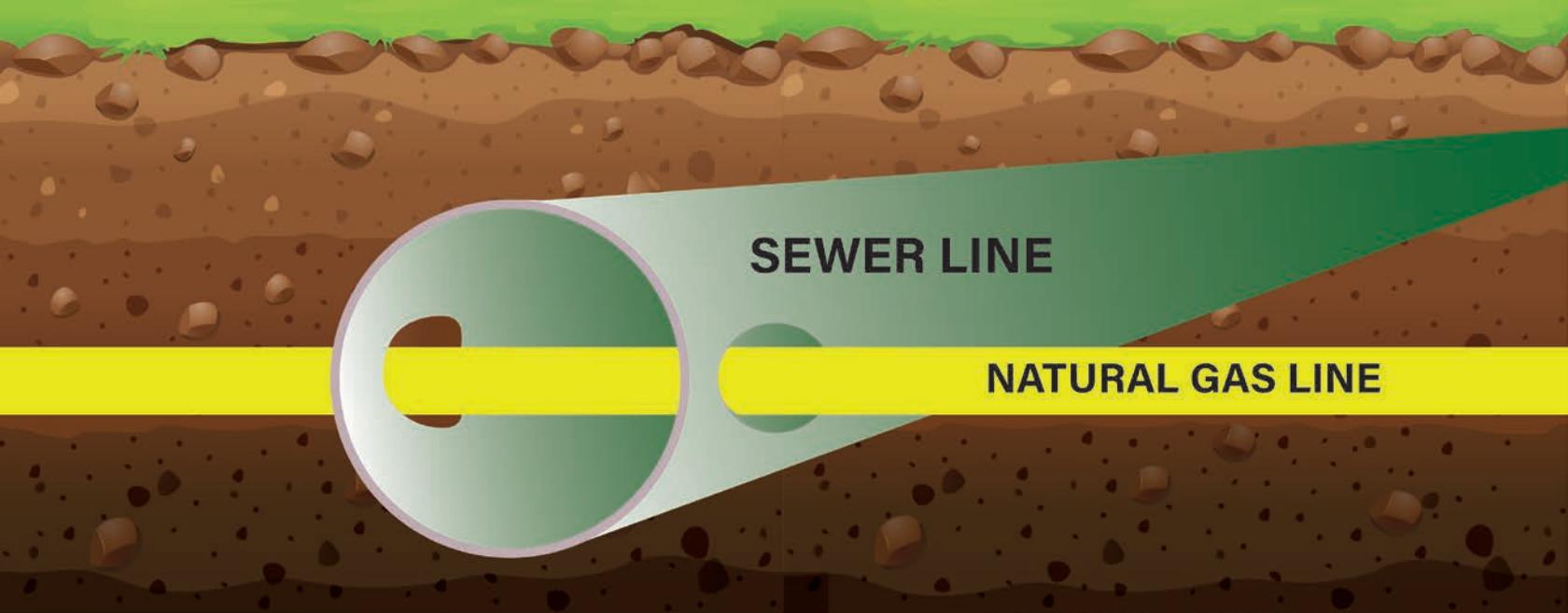
DO HAND DIG WITHIN TWO FEET OF A LOCATE MARK

DON'T DIG WITHOUT LOCATES

DON'T REPAIR DAMAGED LINES

DON'T BURY DAMAGED LINES

**IT'S
THE
LAW!**



→ WHAT TO KNOW ABOUT CROSS BORES ←

WHAT IS A CROSS BORE?

A “cross bore” is when a natural gas line runs through an existing underground utility, typically sewer or septic lines. A cross bore can potentially cause a back up in your pipe which will need to be cleared.

CALL BEFORE YOU CLEAR

If you discover a clogged line, you need to call 811 for an emergency locate before performing any work.

IF YOU ENCOUNTER A DAMAGED NATURAL GAS LINE

If you hit a natural gas line while unclogging a septic or sewer line, immediately eliminate any potential ignition sources. Call 911 and ENSTAR at 907-334-7763 to report any potential damage.

CROSS BORE SAFETY FOR PLUMBERS

The following are some recommended best practices when working on a possible cross bore:

- If available, use CCTV first to investigate the cause of a blockage.
- Use a non-cutting plumbing snake to check the pipe.
- Be sure to call 811 if clearing beyond the exterior walls of the building.
- Inspect for bubbles in sinks or toilets which can be evidence of a damaged natural gas line in the sewer or septic line.



**Know what's below.
Call before you dig.**

CROSS BORE SAFETY FOR HOMEOWNERS

As a homeowner, the number one thing you must determine is whether or not the clog is inside or outside your house. If it's inside, then you don't need to worry about a cross bore.

However, if the clog is outside your house, or if you're unsure where the clog is, then you could be dealing with a cross bore and should call 811 for an emergency locate before you start clearing your septic or sewer line.

For more safety information, including safe digging tips, see: www.enstarnaturalgas.com