



Natural Gas Safety:

Your role as an ENSTAR Natural Gas Customer

Customer-Owned Pipelines

ENSTAR owns and maintains the gas piping up to and including the meter. You, as the customer, own and are responsible for maintaining any piping beyond the meter. Examples include piping to mobile homes, greenhouses, detached garages, or any other structures that are connected to natural gas. Regularly inspect your piping for leaks and corrosion. If you find a leak or damage to the pipe, have it repaired immediately. If buried pipe is not maintained, it becomes vulnerable to the potential hazards of corrosion and leakage. When digging near underground gas piping, you must locate the pipe first by calling 811. Private contractors can assist you in locating, inspecting, and repairing your customer-owned piping.

Service Lines

A service line runs from the street, through your property, to the meter on your house. You should never build home additions, decks, garages or anything else over any service line. Be aware of where the line is in your yard so you can avoid this situation. If the service line is in conflict with a permanent structure, contact our Marketing Department to have it moved.

Gas Meters

ENSTAR should always have access to the meter and its shut-off valve to perform required maintenance and for emergencies, such as an earthquake or house fire. Like service lines, gas meters should not be covered or in an enclosed space. Meters must not be located in a garage, under a deck, or enclosed in any kind of construction that make it inaccessible. These enclosed spaces can cause natural gas to pool, creating a potentially dangerous situation. Avoid stacking any type of material, including firewood, around the meter. If the meter is in an area that is vulnerable to damage from traffic, protective bollards or posts are required. For more information on how to protect your meter, contact our Marketing Department.



NUMBERS TO KNOW!



**It's FREE
and it's the LAW!**

Always call 811 at least two days before you dig to get free locates of your underground utility lines.



If you ever suspect a natural gas leak, clear the area immediately and call ENSTAR at:

**1-844-SMELL GAS
1-844-763-5542**

**Contacting
ENSTAR's
Marketing
Department**

Anchorage: 907-334-7770

Kenai Peninsula: 907-262-9334

Mat-Su Valley: 907-352-7403

Email: marketing@enstarnaturalgas.com

REMEMBER!

Whether it's installing a fence, planting a garden, or removing a tree stump, remember that every digging project requires a call to 811. Call at least two days before starting the project to get free locates of your underground utility lines. Failing to call 811 is one of the main causes of pipeline damages. Every time a pipeline is damaged the safety of your family and neighbors, along with yourself, is put at risk.



Know what's below.
Call before you dig.

ENSTAR HAS FILED ITS ANNUAL GAS COST ADJUSTMENT (GCA) WITH THE REGULATORY COMMISSION OF ALASKA (RCA)

The **GCA** is one of four charges that make up your monthly bill. It is often referred to as a "pass-through" charge since you pay exactly what ENSTAR paid to producers for the gas. It is based on Gas Supply Agreements approved by the RCA.

The **CUSTOMER**, **SERVICE**, and **RCC** charges are the other three parts of your bill. While the Customer Charge is a flat fee, the Service and RCC charges are based on the amount of gas you used that month.

If approved, the gas cost will change from \$0.7920 to \$0.8526 per CCF, which represents a 5.7% increase to the average residential monthly bill.

The new price will be effective on your July billing. For more information on the GCA, see ENSTAR's website: www.enstarnaturalgas.com.

→	ENSTAR Customer Charge	16.00
→	ENSTAR Service Charge (Base) 133 ccf @ .147590	19.63
→	Regulatory Cost Charge (RCC) @ .400000%	0.56
	Total ENSTAR Charges	\$36.19
→	Supplier Gas Cost Charge (GCA) 133 ccf @ .791960	105.33
	Total Supplier Charges	\$105.33
	Current Gas Charges:	\$141.52