



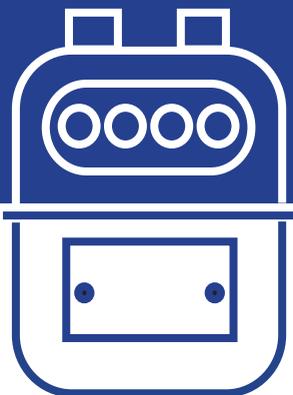
# PROTECT YOUR METER

## KEEP IT CLEAR OF ICE AND SNOW.

- ❑ Heavy build-up of snow and ice causes stress on the meter and can lead to gas leaks. Additionally, it prevents quick access to the meter's shut-off valve in an emergency.
- ❑ Identify the location of the gas meter before plowing snow to avoid damaging or burying the meter. A damaged or buried meter can cause serious physical injury or property damage.
- ❑ Use a broom, not a shovel, to clear snow from the gas meter and piping to avoid accidentally damaging the equipment.
- ❑ Avoid piling snow on the meter when you're clearing snow off the roof, sidewalk, and driveway.
- ❑ Snow and ice build-up can break the gas meter and prevent its venting system from working correctly.
- ❑ Keep all gas appliance vents clear of snow and ice to help prevent carbon monoxide build-up in the house. Each level of your home should have a working carbon monoxide detector.
- ❑ A licensed heating contractor should inspect your natural gas appliances annually to ensure proper ventilation and operation.
- ❑ If you ever suspect a natural gas leak, leave the area and call ENSTAR at **1-844-SMELL GAS**. A service tech will be immediately dispatched to investigate the odor.

**SMELL GAS?  
ACT FAST!**

**1-844-SMELL GAS**  
1-844-763-5542



## BEYOND YOUR METER: GAS SUPPLY

Did you know that all of the gas on ENSTAR's pipeline system is produced right here in the Cook Inlet?

Our gas supply portfolio is carefully developed and negotiated so that we have the right amount of gas available to meet our customers' needs. The Gas Control department monitors pipeline pressures and gas volumes moving through the system 24/7 to make sure natural gas arrives safely and reliably.

ENSTAR also manages a natural gas storage facility on the Kenai Peninsula. Cook Inlet Natural Gas Storage Alaska, or "CINGSA," stores gas for ENSTAR as well as Chugach Electric, Municipal Light & Power, and Homer Electric, among others. CINGSA plays an essential role in ENSTAR's gas supply portfolio. It allows ENSTAR to store natural gas in the summer when demand is low. During the winter months, such as the cold January we just experienced, ENSTAR uses stored gas to reliably meet customer needs.

On average, a typical residential customer uses around 145,000 cubic feet of natural gas each year. Actual usage will vary depending on the size of a customer's home or business and the number of appliances that use natural gas. With 147,000 meters serving approximately half of Alaska's population, ENSTAR's Gas Supply and Gas Control teams manage and monitor 33 billion cubic feet of natural gas each year.

### WHAT IS "BEYOND YOUR METER?"

This is the first part of a series that will take you beyond your meter by featuring a different area of ENSTAR's natural gas service each month.

Follow along with us this year as we explore gas contracting, ENSTAR's gas transportation system, and gas storage - to name a few. We're proud of our diverse team of 200 employees across Southcentral Alaska who work around the clock to ensure safe and reliable natural gas service to you, our customer.



"My department is responsible for monitoring and maintaining pressures along 388 miles of transmission pipeline 24 hours a day, every day of the year. ENSTAR's transmission pipeline provides gas to electric utilities for power generation as well as commercial and residential customers. Gas Control also provides around-the-clock emergency dispatch for natural gas emergencies such as damages to our gas lines and natural gas leaks. I'm proud to work at a company where the number one focus is providing safe and reliable natural gas service to its customers."

-Jason Westervelt, Gas Control Supervisor