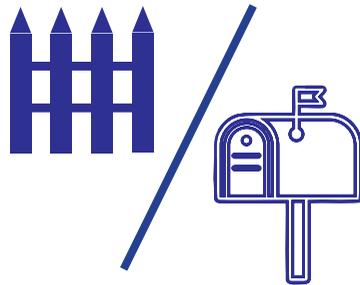


COMMON CAUSES OF GAS LINE DAMAGE BY HOMEOWNERS



1. Removing or planting a tree. Tree roots can become entangled with underground gas lines, accidentally damaging them when the tree is removed.



2. Removing or installing a fence, mailbox, or deck. Locates are required every time the dirt is disturbed, whether it's to install or remove something as big as a deck or as small as a mailbox.



3. Grading a driveway or lot. Even projects that level the ground require locates. Assuming the depth and location of an underground gas line is never safe.



4. Driving stakes or rebar. The sharp point at the end of stake or a piece of rebar can pierce a gas line, causing a significant underground leak.

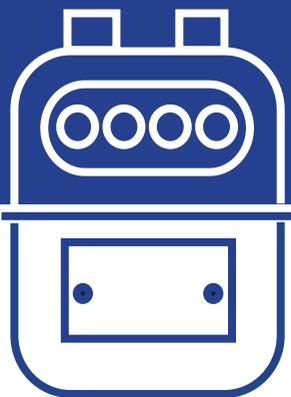
IS IT WORTH THE RISK?

Hitting a gas line without a locate can cause serious damage to you and your property. It can also result in hefty fines from federal enforcement agencies. In addition, ENSTAR charges to repair its damaged lines. A typical repair can cost more than \$1,000 and a fine from the federal government can exceed \$10,000. It's not worth the risk. **Call 811 two days before you dig, every time.**



Know what's below.
Call before you dig.

811ak.com
EVERY DIG. EVERY TIME.



BEYOND YOUR METER: RIGHT-OF-WAY (ROW)

ENSTAR's Right-of-Way and Permitting Department (ROW) ensures ENSTAR construction and operations personnel are responsibly installing and operating gas distribution facilities in accordance with federal, state, and local laws and regulations, while respecting private property and environmentally sensitive areas.

ROW frequently interacts with federal, state, and local agencies when ENSTAR projects require construction within road and highway rights-of-way. Upon completion of construction activities, ROW confirms that ENSTAR meets post-construction permitting compliance requirements such as Storm Water Pollution Prevention Plan inspections or federal and state air permit regulations reporting.

The ROW Department also works directly with customers to ensure their safety and the integrity of the gas pipeline system. If a customer is making improvements within a public right-of-way, utility easement or gas easement - such as building a fence, landscaping, or shed - the ROW department reviews the project plans and provides guidelines to the customer for safe construction within those areas. These encroachments into easements and rights-of-way are common and ENSTAR will often issue a Letter of Non-Objection (LNO) to the property owner when requested. In many cases, this letter is required when customers sell their property or need a permit for their existing improvements. If you have questions about improvements within a utility easement or gas easement, or have need of a LNO, please contact us at ROW@enstarnaturalgas.com.



Cassie, ENSTAR Right-of-Way Technician

"I have a background in Natural Resources Management which drew me to the ROW position at ENSTAR. The best part of my job is the variety of projects I get to work on: wetlands, land ownership and management responsibility, title research and government policy. Environmental policies are constantly evolving - which can be challenging, but for me, it's the most rewarding part of the job. What's unique about the ENSTAR ROW Department is the way that environmental policies and permitting are entwined with our ROW work. Typically, these would be separate departments, but at ENSTAR we work as a single group, making sure we're good stewards of the land we're working on."

WHAT IS "BEYOND YOUR METER?"

This is the seventh part of a series that will take you beyond your meter by featuring a different area of ENSTAR's natural gas service each month.

Follow along with us this year as we explore gas contracting, ENSTAR's gas transportation system, and gas storage - to name a few.