





COOKING SAFELY THIS HOLIDAY SEASON


Thanksgiving may look different this year with fewer people gathering together, but safety is always important. Kitchen fires are three times more likely to occur on Thanksgiving and 34% of these fires start when the stove is left unattended. Here are a few tips to safely enjoy Thanksgiving this year:


 **Never leave the stove top unattended while cooking.**

 **Don't use water on grease fires.**
Turn off the stove and smother the flames with baking soda and a tight-fitting lid.

 **Keep a fire extinguisher handy.**
To properly operate, remember PASS:
1) **Pull** the pin.
2) **Aim** low, pointing the extinguisher at the base of the fire.
3) **Squeeze** the lever slowly and evenly.
4) **Sweep** the nozzle from side-to-side.

 **Maintain working smoke alarms.**
Keep a smoke alarm and carbon monoxide detector on every level of your home.

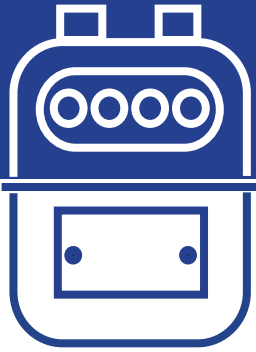
 **Clean the stove top regularly.**
Remove grease build-up and debris around the stove to avoid triggering a fire.

 **Ensure your stove is vented properly.**
Since natural gas stoves can produce carbon monoxide (CO), they should always be vented to the outside.

EMERGENCY PREPAREDNESS KIT CHECKLIST

Natural disasters come in many forms - earthquakes, wildfires, or flooding to name a few. But one thing they all have in common is that they come quickly, and often times, without notice. Don't be caught unprepared for the next natural disaster, use this checklist to start your own at-home preparedness kit.

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|------------------------------------------------------------------|--------------------------------------------------------------------|---------------------------------------------|
| <input type="checkbox"/> First Aid Kit | <input type="checkbox"/> Matches | <input type="checkbox"/> Cell Phone Charger |
| <input type="checkbox"/> Water | <input type="checkbox"/> Medications | <input type="checkbox"/> _____ |
| <input type="checkbox"/> Dust Masks | <input type="checkbox"/> Extra Batteries | <input type="checkbox"/> _____ |
| <input type="checkbox"/> Non-perishable Food | <input type="checkbox"/> Trash Bags & Zip Ties
(for sanitation) | <input type="checkbox"/> _____ |
| <input type="checkbox"/> Flashlight | <input type="checkbox"/> Pet Food | <input type="checkbox"/> _____ |
| <input type="checkbox"/> Cash | <input type="checkbox"/> Paper Copies of
Important Documents | <input type="checkbox"/> _____ |
| <input type="checkbox"/> Battery-powered Radio | <input type="checkbox"/> Extra Shoes | <input type="checkbox"/> _____ |
| <input type="checkbox"/> Antibacterial Wipes &
Hand Sanitizer | | |



BEYOND YOUR METER: SERVICE DEPARTMENT

Each month, twenty-five ENSTAR service technicians complete more than 3,000 field activities in the Kenai Peninsula, Municipality of Anchorage, and the Mat-Su Valley. Field activities include general meter maintenance, starting and stopping service, and gas emergency calls.

As first responders, service techs are ready to respond to emergencies day and night, every day of the year. All of ENSTAR's service techs are licensed plumbers or gas fitters with the State of Alaska, which enables them to identify and repair hazardous natural gas operating conditions. You might be surprised to learn that ENSTAR service techs are first responders to nearly all structure fires and work with local fire departments to make sure that natural gas facilities have not been compromised by the fire.

Following the November 30, 2018 earthquake, service techs worked in 16-hour shifts for several days in order to respond to emergencies and restore service to customers. Over the course of the next weeks, these employees responded to 2,000 emergency calls as well as 600 non-emergency calls. The COVID-19 pandemic brought new challenges and highlighted these employees' roles as first responders in our communities. In response, service techs adapted to new safety protocols so they could continue to respond to emergencies while protecting customer and personal safety.



Wally, ENSTAR Service Technician

"I've worked at ENSTAR since 1982. I love just doing my job and interacting with customers. Safety is definitely a big part of my job. If I'm doing my day-to-day work or responding to an emergency in the middle of the night, my first thought is always about how to keep our customers safe."

WHAT IS "BEYOND YOUR METER?"

This is the tenth part of a series that will take you beyond your meter by featuring a different area of ENSTAR's natural gas service each month.

Follow along with us this year as we explore gas contracting, ENSTAR's gas transportation system, and gas storage - to name a few.

Visit the Customer Resource page on ENSTAR's website to see previous topics.