



Summer is coming - we promise!

As you start to plan for this summer's outdoor projects, don't forget to include a call to 811 for locates of your underground utilities.

Gas lines are buried at different depths so never assume you know where they are. Call 811 two days before you start your digging project to get free locates.

You may qualify for utility assistance from the State of Alaska Residential Utility Assistance Program

You may qualify if you make less than:

Family Size	Gross Monthly Income
1	\$2,011
2	\$2,721
3	\$3,431
4	\$4,141
5	\$4,851
6	\$5,561

For each additional household member, add \$710.

The program is open to renters and homeowners.

**Applications are accepted
October 1, 2021 - September 30, 2022**

For more information call: 1-800-478-7778

or

Download an application on the Heating Assistance website:

<http://heatinghelp.alaska.gov>

ENSTAR Lobbies Opening in April

With COVID conditions improving across Alaska, on April 4, ENSTAR will reopen its customer service lobbies in Anchorage, Soldotna, and Wasilla. **ENSTAR will also resume customer disconnections for nonpayment.** Please contact ENSTAR Customer Service today to make a payment and set up a payment arrangement to avoid a loss of service.

For more information on making a payment, payment arrangements, or utility assistance resources, use the QR code or visit:

<https://www.enstarnaturalgas.com/account-options/payment-assistance/>



BREAKING DOWN YOUR BILL

Below is a breakdown of your bill, highlighting key parts you should know.

See www.enstarnaturalgas.com for more information, including terms, definitions and contact information.

Bill summary, including the **Bill Date, Due Date & Current Charges**



ENSTAR Natural Gas Company
P.O. Box 190288
Anchorage, Alaska 99519-0288
www.enstarnaturalgas.com

UTILITY BILL STATEMENT

Customer: JANE DOE
Account Number:
3330000000 Cycle: 02-01

Your **Name, Account Number, & Bill Cycle.**

Bill Date	Due Date	Billing Cycle	Previous Balance	Payments	Current Activity	Total Amount Due
2/1/2022	2/28/2022	12/29/21 - 1/28/22	\$198.82	-\$198.82	\$199.78	\$199.78

Meter #654321 10043 EXPLORER CIR Rate Class: G1 TYPE: Residential

Service Location Details

Simplify your life by signing up for auto pay and ebilling today. Enroll in MyENSTAR to have 24x7 access to your account information.

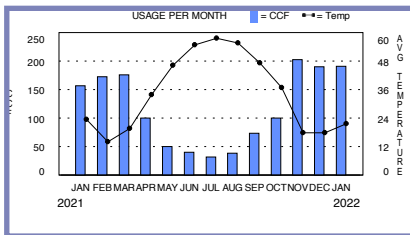
Previous Activity	Previous Balance	198.82
	Payment received on 1/25/2022	-198.82
	Adjustments	0.00
	Balance Forward	\$0.00
Current Activity	ENSTAR Customer Charge	16.00
	ENSTAR Service Charge (Base) 191 ccf @ .147590	28.19
	Regulatory Cost Charge (RCC) @ .157000%	0.31
	Total ENSTAR Charges	\$44.50
	Supplier Gas Cost Charge (GCA) 191 ccf @ .81301	155.28
	Total Supplier Charges	\$155.28
	Current Gas Charges:	\$199.78
Total Current Activity		\$199.78
TOTAL AMOUNT DUE		\$199.78

Breakdown of your current bill.

Important Safety & Billing Messages

2021 Total Gas Charges \$1,462.35

Rolling twelve month **Usage History**



IF YOU HAVE ANY QUESTIONS CONCERNING THIS BILL, PLEASE CONTACT ONE OF THE OFFICES LISTED ON THE REVERSE OF THIS BILL.

CURRENT READ DATE	NO. OF DAYS	CURRENT READ	PREVIOUS READ	DIFFERENCE	MULTIPLIER	TOTAL CCF
1/28/2022	30	2176	1985	191	1.0000	191.00

Current & previous month **Meter Read Details.**



PLEASE DETACH HERE AND RETURN THIS PORTION WITH YOUR PAYMENT



ACCOUNT NUMBER: 3330000000
BILLING DATE: 2/1/2022

Please make checks payable to ENSTAR and insert with coupon into enclosed envelope. Billings are due and payable on the date rendered and delinquent 25 days from date billed.
 Check here for change of address or phone number and indicate changes on reverse side.

DUE DATE	2/28/2022
TOTAL AMOUNT DUE	\$199.78
AMOUNT ENCLOSED	

JANEDOE
10043 EXPLORER CIR
ANCHORAGE AK 99515-2439

1104

ENSTAR Payment Processing
P.O. Box 34760
Seattle WA 98124-1760

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Remittance Slip: Be sure to include this portion of the bill when mailing in your payment.

Bar Code: Scan the bar code at any of ENSTAR's payment kiosks (located outside our customer service locations) to easily access your account.