



AUTOPAY UPDATE!

Our new payment processing system will be live on Nov. 2! Whether you're a new or existing user, you must enroll through your MyENSTAR account to participate in ENSTAR's autopay program.

**ENROLL
BETWEEN
NOV. 2 - DEC. 2**



and be entered into a drawing to win 25,000 Alaska Airline Miles.

MyENSTAR Autopay Set Up Instructions

1. Log in to your MyENSTAR account. Click on the "Billing" tab located at the top of your screen. Then select the "Autopay" option located on the left navigation menu.
2. Click on "Add Payment Option" to add your payment method. You can store multiple payment methods to select from.
3. Select the accounts you wish to enroll in autopay.
4. Select the payment method (which you added in step 2) that you want for the account(s) you have selected for autopay.
5. Click "Set Up." Follow the prompts to complete your autopay enrollment.

Be on the lookout as we share updates and more information about our new payment system through our website, social media, and in future inserts! You can find us at:

COOKING SAFELY THIS HOLIDAY SEASON

No matter how, where, or with whom you spend the holidays, safety is always important. Kitchen fires are three times more likely to occur on Thanksgiving and 34% of these fires start when the stove is left unattended. Here are a few tips to safely enjoy Thanksgiving this year:



Never leave the stove top unattended while cooking.



Maintain working smoke alarms.

Keep a smoke alarm and carbon monoxide detector on every level of your home.



Keep a fire extinguisher handy.

To properly operate, remember **PASS**:

- 1) **Pull** the pin.
- 2) **Aim** low, pointing the extinguisher at the base of the fire.
- 3) **Squeeze** the lever slowly and evenly.
- 4) **Sweep** the nozzle from side-to-side.



Clean the stove top regularly.

Remove grease build-up and debris around the stove to avoid triggering a fire.



Don't use water on grease fires.

Turn off the stove and smother the flames with baking soda and a tight-fitting lid.



Ensure your stove is vented properly.

Since natural gas stoves can produce carbon monoxide (CO), they should always be vented to the outside.

ARE YOU A LANDLORD OR PROPERTY MANAGER?

Tenants come and go. It's the nature of the business. Unfortunately, these changes can also cause disruptions to the gas service at your property, resulting in reconnection fees and other unexpected costs.

A Landlord Tenant Agreement (LTA) can put your mind at ease. With an LTA, the gas service will revert back to your name rather than being shut off. This includes when tenants move out or fail to pay their bills.

BENEFITS OF A LANDLORD TENANT AGREEMENT

- Avoids gas service interruption.
- Avoids a \$65 meter unlock fee to turn the gas back on.
- Avoids the inconvenience of scheduling an appointment to have the meter turned back on.
- Helps avoid frozen pipes if the gas is shut off during the winter.

An LTA can save you time and money. Sign up today at:
www.enstarnaturalgas.com.

