

# Call 811 Before You Dig Kids' Art Contest



We're excited to announce that ENSTAR's "Call Before You Dig" Kids' Art Contest is open for submissions from **April 1 - May 5!**

This art contest is open to all **K-12th grade students** in the Mat-Su Borough, Anchorage Municipality, and Kenai Peninsula Borough School Districts. Its purpose is to help spread the word on the importance of calling 811 and safe digging practices in Alaska.

Now **YOU** can help us share this important safety message! We want you to draw a picture that shows why calling 811 before you dig is so important. For more information on the contest, including submission requirements and prizes for the winners, visit ENSTAR's website at:

<https://www.enstarnaturalgas.com/811-kids-art-contest/>

## CONVENIENT TIPS FOR PAYING YOUR BILL WITH ENSTAR'S PAYMENT KIOSKS

Did you know that ENSTAR has payment kiosks available outside of all its customer service locations? These handy tips can help you make use of these kiosks and manage your account:

**TIP #1:**

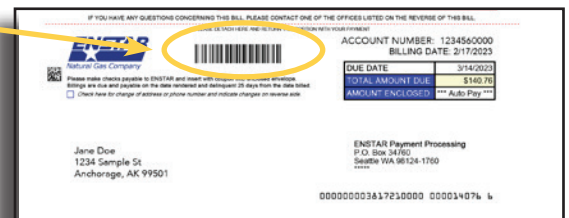
To access your account, you must scan the bar code located on the bottom of your bill. Take a picture of the bar code and save the photo as a favorite. Then you can scan your phone at the kiosk anytime you need to access your account.

**TIP #2:**

Skip the line inside and make a cash payment at the kiosk. You can also pay with credit/debit card or check.

**TIP #3:**

Lobby closed? No Problem – kiosks are available 24/7.



# BREAKING DOWN YOUR BILL

Below is a breakdown of your bill, highlighting key parts you should know.

See [www.enstarnaturalgas.com](http://www.enstarnaturalgas.com) for more information, including terms, definitions and contact information.

Bill summary, including the **Bill Date, Due Date & Current Charges**



ENSTAR Natural Gas Company  
P.O. Box 190288  
Anchorage, Alaska 99519-0288  
[www.enstarnaturalgas.com](http://www.enstarnaturalgas.com)

## UTILITY BILL STATEMENT

Customer: JANE DOE  
Account Number: 1234560000  
Cycle: 12-01

Your **Name, Account Number, & Bill Cycle.**

Bill Date	Due Date	Billing Cycle	Previous Balance	Payments	Current Activity	Total Amount Due
2/17/2023	3/14/2023	1/17/23 - 2/14/23	\$194.12	\$-194.12	\$140.76	\$140.76

Meter #82192 1234 Sample St Rate Class: G1 TYPE: Residential \*\*\* Auto Pay \*\*\*

**Service Location Details**

Simplify your life by signing up for auto pay and ebilling today. Enroll in MyENSTAR to have 24x7 access to your account information.

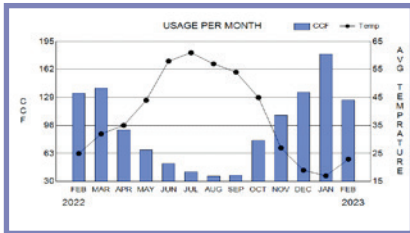
Previous Activity		
Previous Balance		194.12
Payment Received on 2/14/2023		-194.12
Adjustments		0.00
<b>Balance Forward</b>		<b>\$0.00</b>
Current Activity		
ENSTAR Customer Charge		16.25
ENSTAR Service Charge (Base) 126 ccf @ \$0.1498		18.87
Regulatory Cost Charge (RCC) @ 0.063%		0.09
<b>Total ENSTAR Charges</b>		<b>\$35.21</b>
Supplier Gas Cost Charge (GCA) 126 ccf @ \$0.83771		105.55
<b>Total Supplier Charges</b>		<b>\$105.55</b>
<b>Current Gas Charges</b>		<b>\$140.76</b>
<b>Total Current Activity</b>		<b>\$140.76</b>
<b>TOTAL AMOUNT DUE</b>		<b>\$140.76</b>

**Breakdown** of your current bill.

**Important Safety & Billing Messages**

2022 Total Gas Charges \$1,282.54

Rolling twelve month **Usage History**



Current & previous month **Meter Read Details.**

CURRENT READ DATE	NO. OF DAYS	CURRENT READ	PREVIOUS READ	DIFFERENCE	MULTIPLIER	TOTAL CCF
2/14/2023	28	4765	4639	126	1.0000	126.00

IF YOU HAVE ANY QUESTIONS CONCERNING THIS BILL, PLEASE CONTACT ONE OF THE OFFICES LISTED ON THE REVERSE OF THIS BILL.

PLEASE DETACH HERE AND RETURN THIS PORTION WITH YOUR PAYMENT



Please make checks payable to ENSTAR and insert with coupon into enclosed envelope. Billings are due and payable on the date rendered and delinquent 25 days from the date billed.  
 Check here for change of address or phone number and indicate changes on reverse side.

Jane Doe  
1234 Sample St  
Anchorage, AK 99501

ACCOUNT NUMBER: 1234560000  
BILLING DATE: 2/17/2023

DUE DATE	3/14/2023
<b>TOTAL AMOUNT DUE</b>	<b>\$140.76</b>
<b>AMOUNT ENCLOSED</b>	*** Auto Pay ***

ENSTAR Payment Processing  
P.O. Box 34760  
Seattle WA 98124-1760  
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**Remittance Slip:** Be sure to include this portion of the bill when mailing in your payment.

**Bar Code:** Scan the bar code at any of ENSTAR's payment kiosks (located outside our customer service locations) to easily access your account.