

# AVOID COSTLY MISTAKES

Spring marks the start of the outdoor project season. Planning to install a new fence or deck, plant a tree or shrub, or build an addition to your home?

## **DON'T GUESS THE DEPTH OF YOUR GAS LINES. THEY MAY NOT BE BURIED AS DEEP AS YOU THINK!**

Last year, homeowners and contractors damaged ENSTAR's gas lines 193 times. Every time a gas line is damaged, there's a risk of serious personal injury and property damage. In addition, repairing a damaged gasline can add \$1,000 or more to your project costs. How can this be avoided? By following Alaska law and calling 811 for locates and using safe digging practices around locate marks. For more information, visit our website: <https://www.enstarnaturalgas.com/call-811/>.

### **THESE ARE JUST A FEW PROJECT EXAMPLES OF WHEN TO CALL 811:**



Replacing or installing a deck or fence post.



Building an addition or greenhouse.



Replacing or installing a mailbox post.



Installing stakes or rebar.



Landscaping a yard.



Removing asphalt or concrete.



Repairing or installing private utilities.



Grading a driveway or lot.

## **BUDGET BILLING IS NOW OPEN!**

Budget Billing is a program that helps level out the highs and lows of seasonal bills and makes your natural gas bill more predictable. Open enrollment runs from May 1 through July 31st every year. To find out more about the Budget Billing program, visit:

<https://www.enstarnaturalgas.com/budget-billing/>



# ENSTAR in your NEIGHBORHOOD

Year-round we do a variety of jobs to maintain our critical infrastructure and provide safe and reliable gas service. From spring until fall, many of these jobs bring us out into the community, so odds are you'll see us in your neighborhood and on your property. Here are the most common reasons why an ENSTAR employee could be in your yard:

## Locating Underground Gas Lines



Spring is here! Now is the time to start those outdoor home improvement projects. Before you dig in your yard, call 811 for FREE locates and ENSTAR will come out to mark any underground gas lines in the area. Remember to call 811 at least two working days before you plan to dig.

## Leak Detection

ENSTAR conducts annual leak surveys throughout our service area. During these surveys, our employees walk through neighborhoods with a tool that detects the presence of natural gas in the air. If a leak is found, ENSTAR crews are dispatched immediately to locate the source of the leak and make repairs.

## Meter Inspections

ENSTAR regularly inspects and exchanges meters to provide accurate gas consumption readings for your monthly bill. Our technicians also check the meter assembly for leaks and corrosion, so it's vital we have access to the gas meter all year round. Usually, this doesn't interrupt gas service, however, if it does, our technician will coordinate the work with you.



## How to Identify an ENSTAR Employee

Our employees can be easily identified by their uniforms, which include ENSTAR's logo. They also carry ID badges and generally drive an ENSTAR vehicle. If an ENSTAR employee is in your yard, feel free to ask for ID and confirm their identity, by calling ENSTAR's Engineering Services:

**Anchorage** - 907-334-7740

**MatSu Valley** - 907-376-7979

**Kenai Peninsula** - 907-262-9334